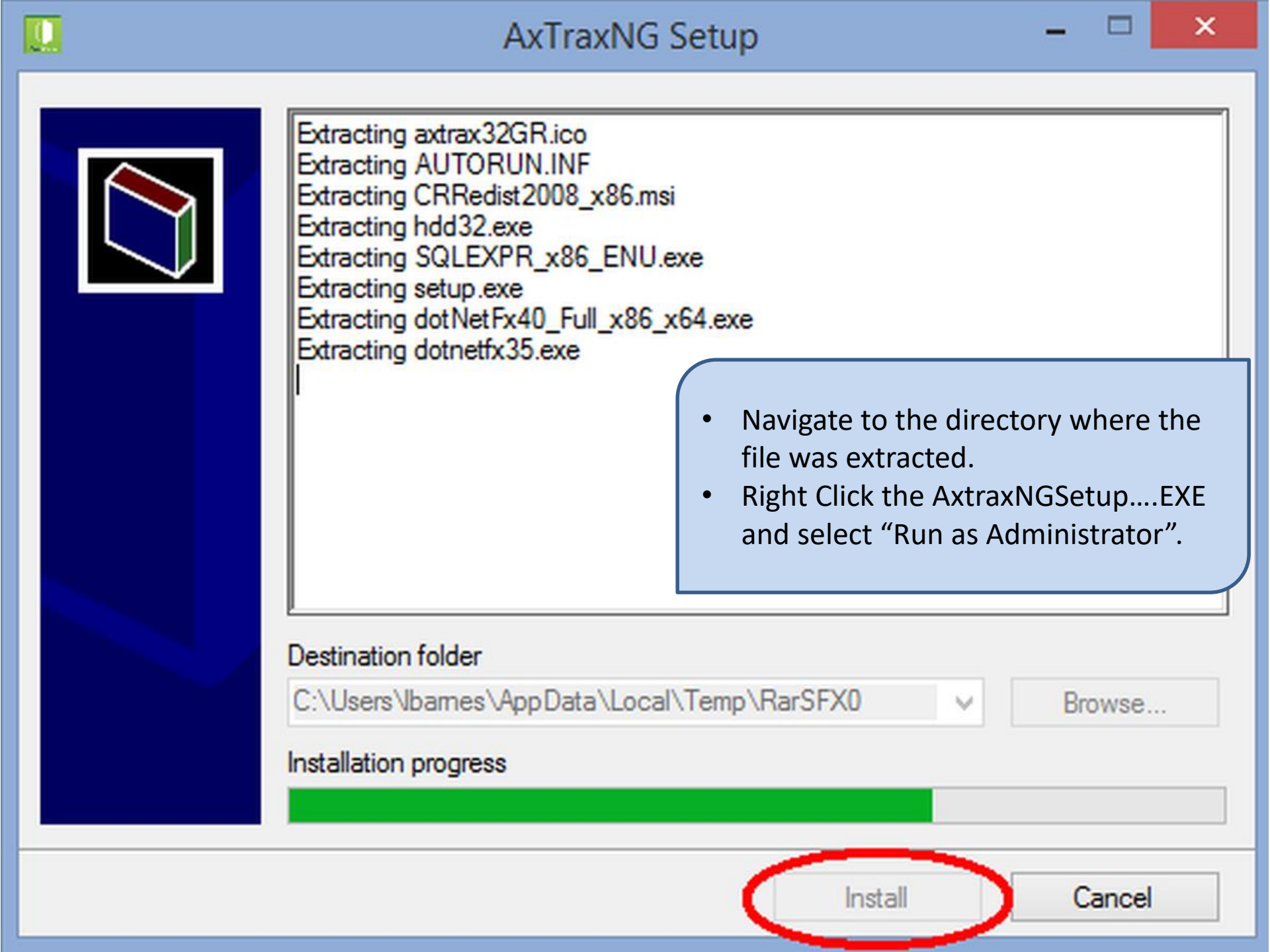
# Installing AxtraxNG 27 Remote Client

Technical Support Engineering
Rosslare Security NA
For more information please see
www.axtraxng.com

Begin the installation by extracting the installation package .ZIP file to a directory and browse to that directory or by browsing to the CDROM, SW, AXTRAXNG directory.

Right click on the *AxtraxNGSetup…..EXE* file and select “Run As Administrator”.

Follow the instructions on the subsequent screens to complete the installation.


AxTraxNG Setup
Extracting axtrax32GR.ico
Extracting AUTORUN.INF
Extracting CRRedist2008_x86.msi
Extracting hdd32.exe
Extracting SQLEXPR_x86_ENU.exe
Extracting setup.exe
Extracting dotNetFx40_Full_x86_x64.exe
Extracting dotnetfx35.exe
• Navigate to the directory where the file was extracted.
• Right Click the AxtraxNGSetup….EXE and select “Run as Administrator”.
Destination folder
C:\Users\lbarnes\AppData\Local\Temp\RarSFX0
Browse...
Installation progress
Install
Cancel

Right click on the *AxtraxNGSetup…..EXE* file and select "**Run As Administrator**".

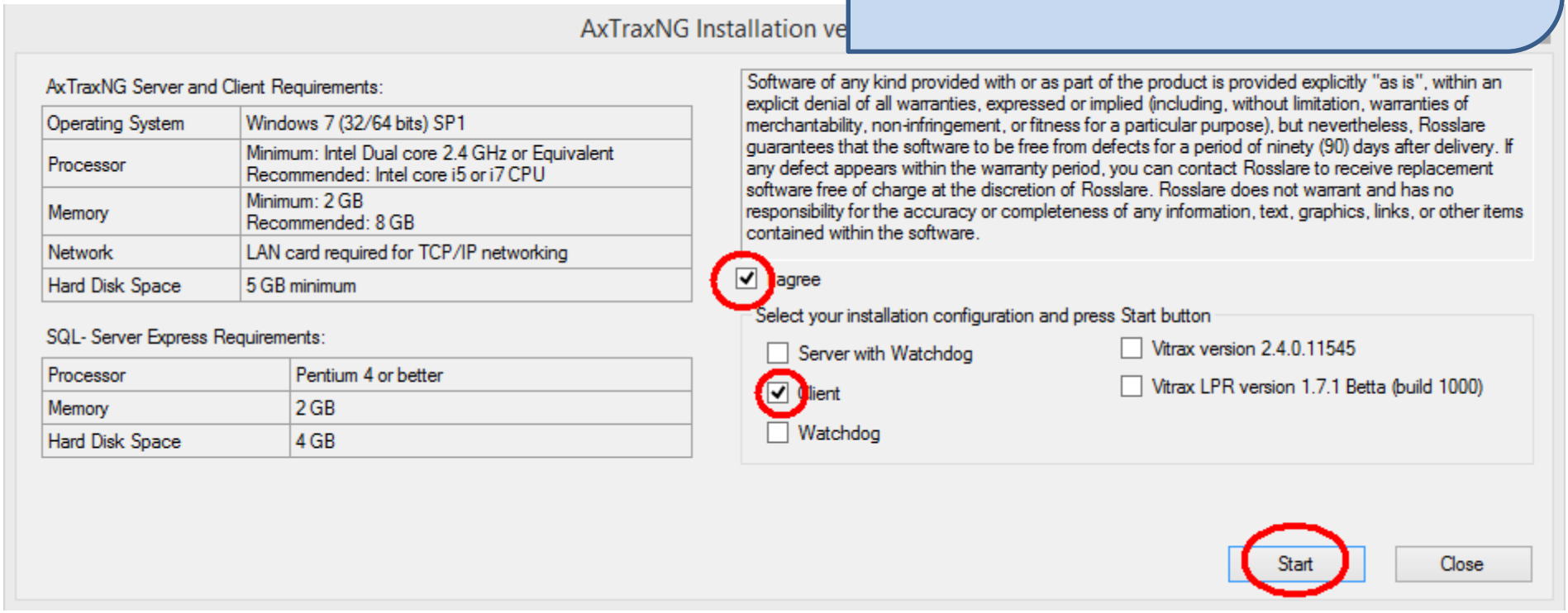
On the following screen select the option to be installed.

AxtraxNG Client is the user interface where all configuration information and changes are made.  User updates, event logs and reports are all accessed through AxtraxNG Client.

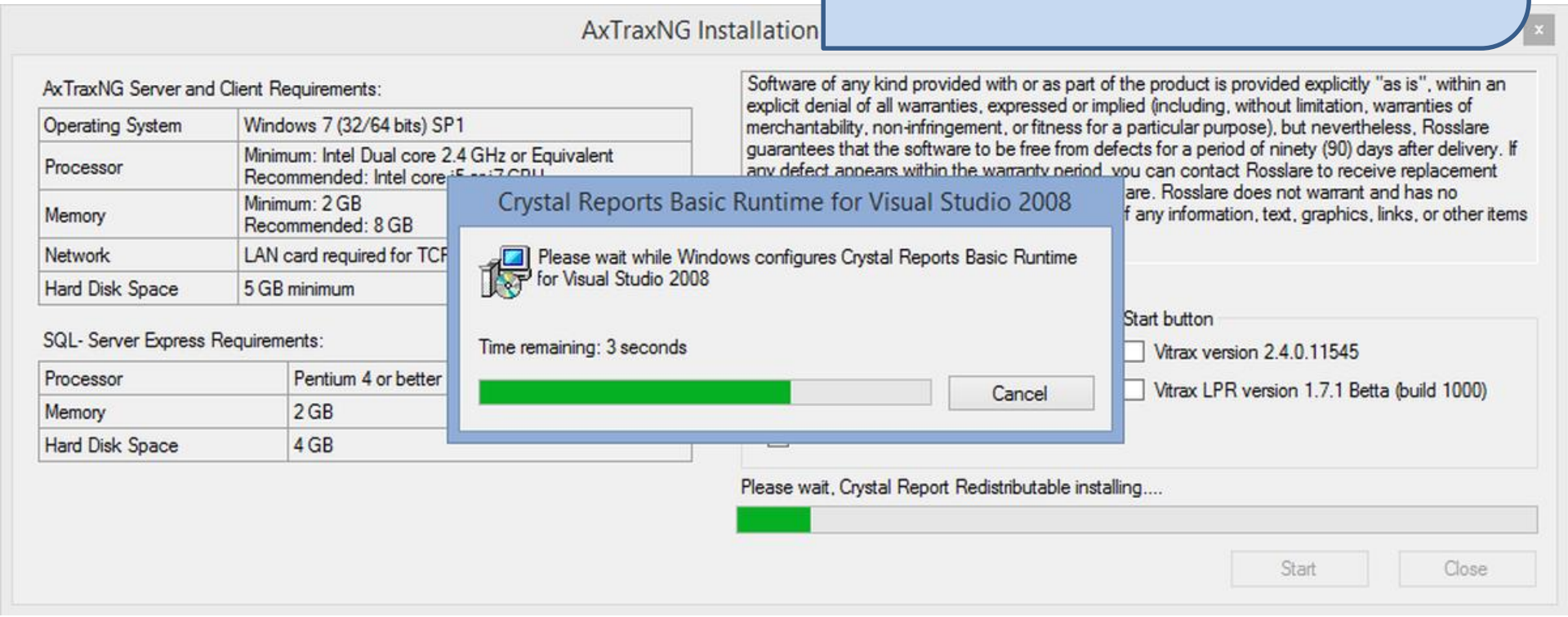
Guard Screen is provides a dedicated screen for security  or receptionist use displaying the user information each time a badge is read. It may be installed alone or in conjunction with AxtraxNG Client.

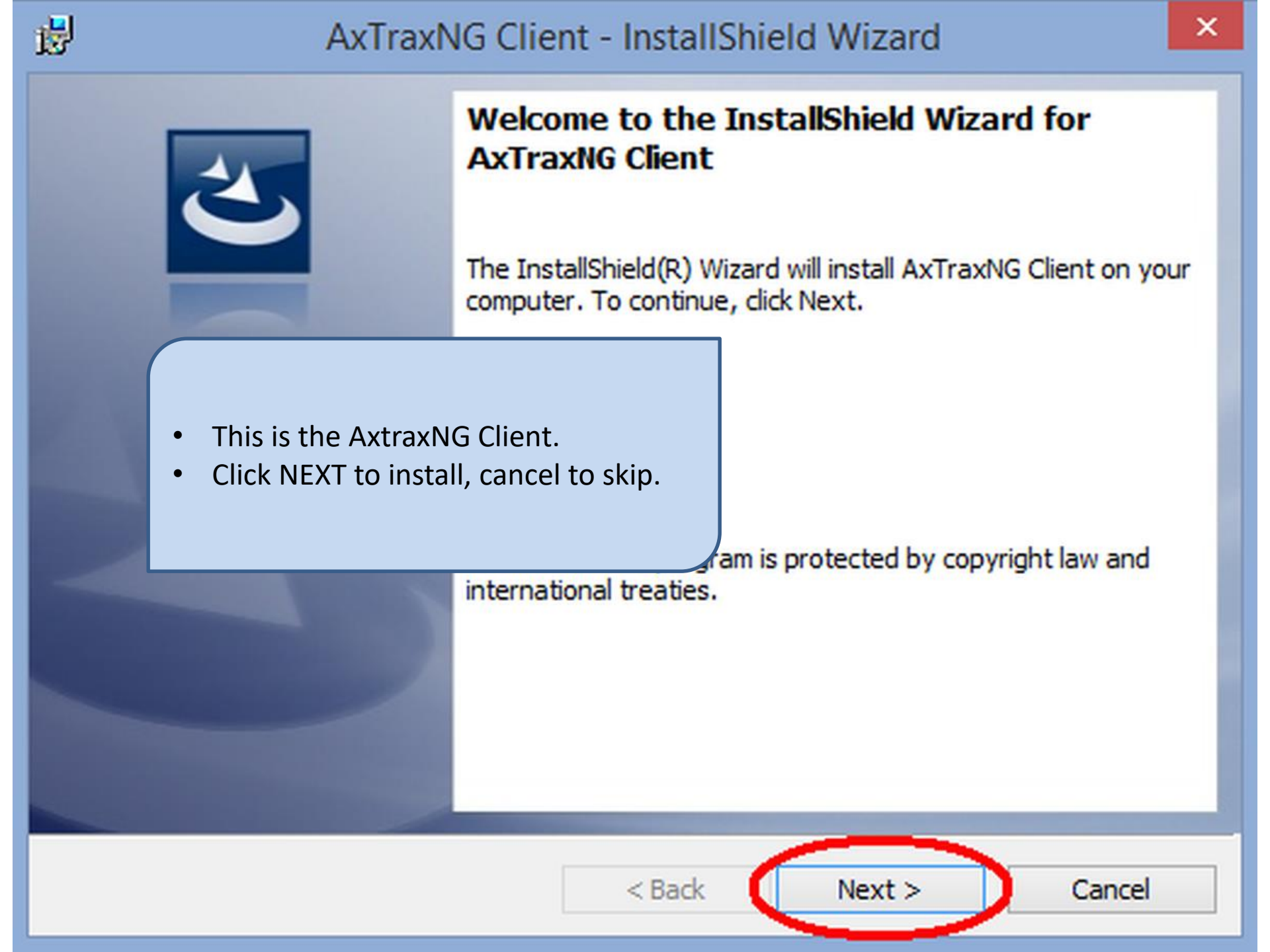
Once you select START the installation will begin, follow through selecting the default as shown in the following slides, do not change any file locations or other data, click NEXT, INSTALL or FINISH on each screen to advance the installer.

- Check the box “I Agree”.
- Select Client and/or Guard Screen.
- Click Start.

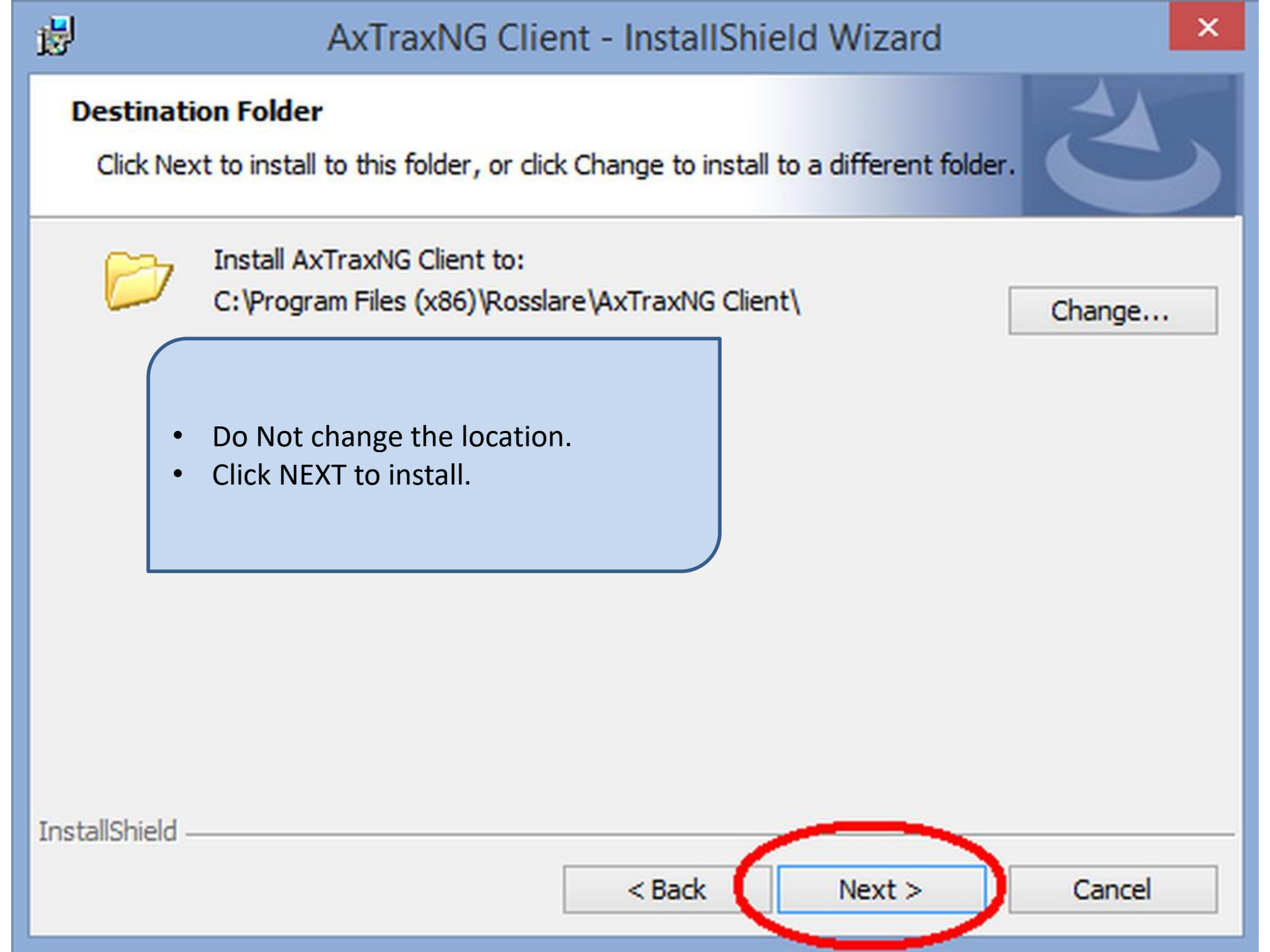


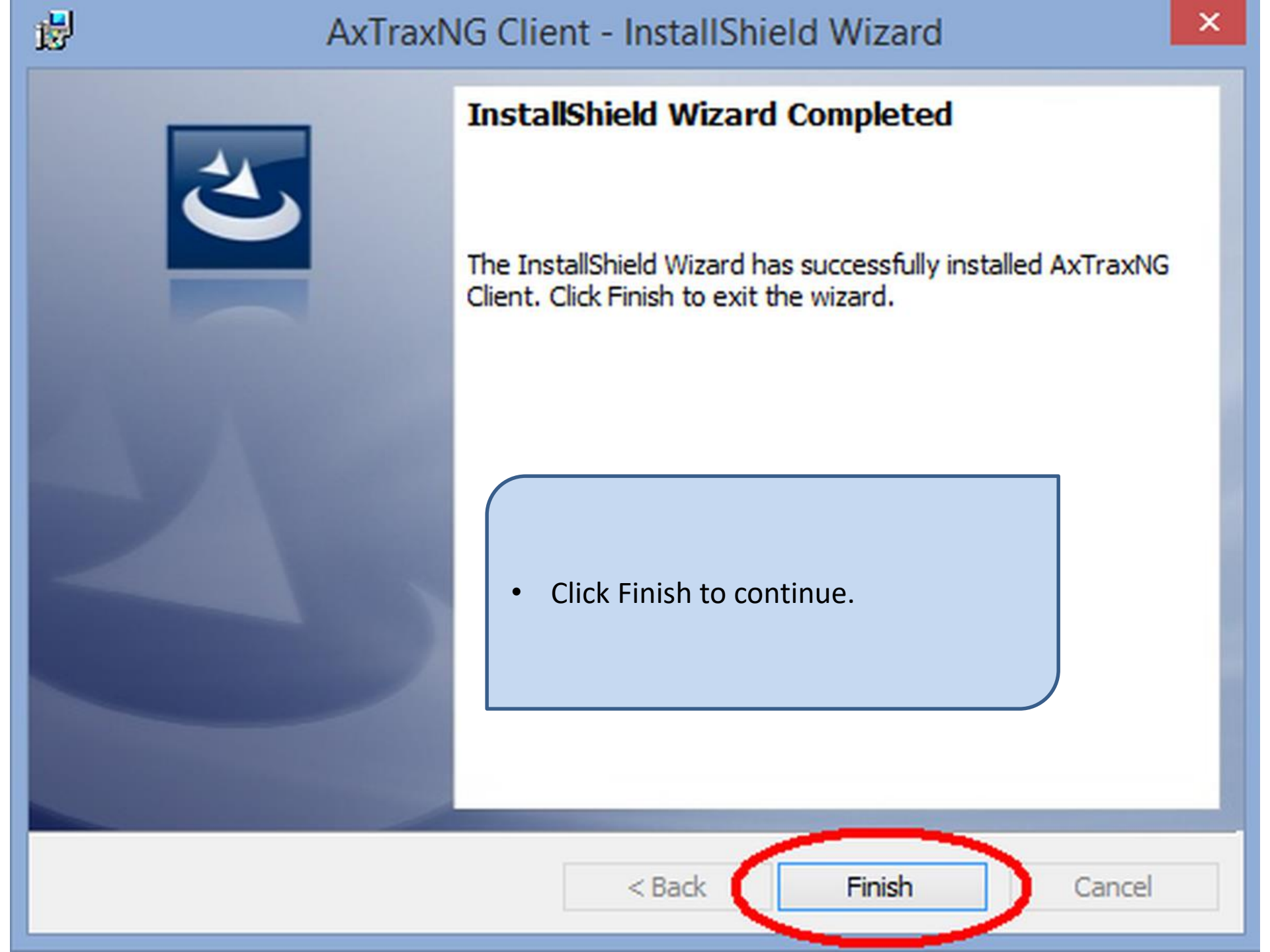
- Crystal Reports, Dahua Merge and Stroke Scribe packages will install just as they did on the Server machine.

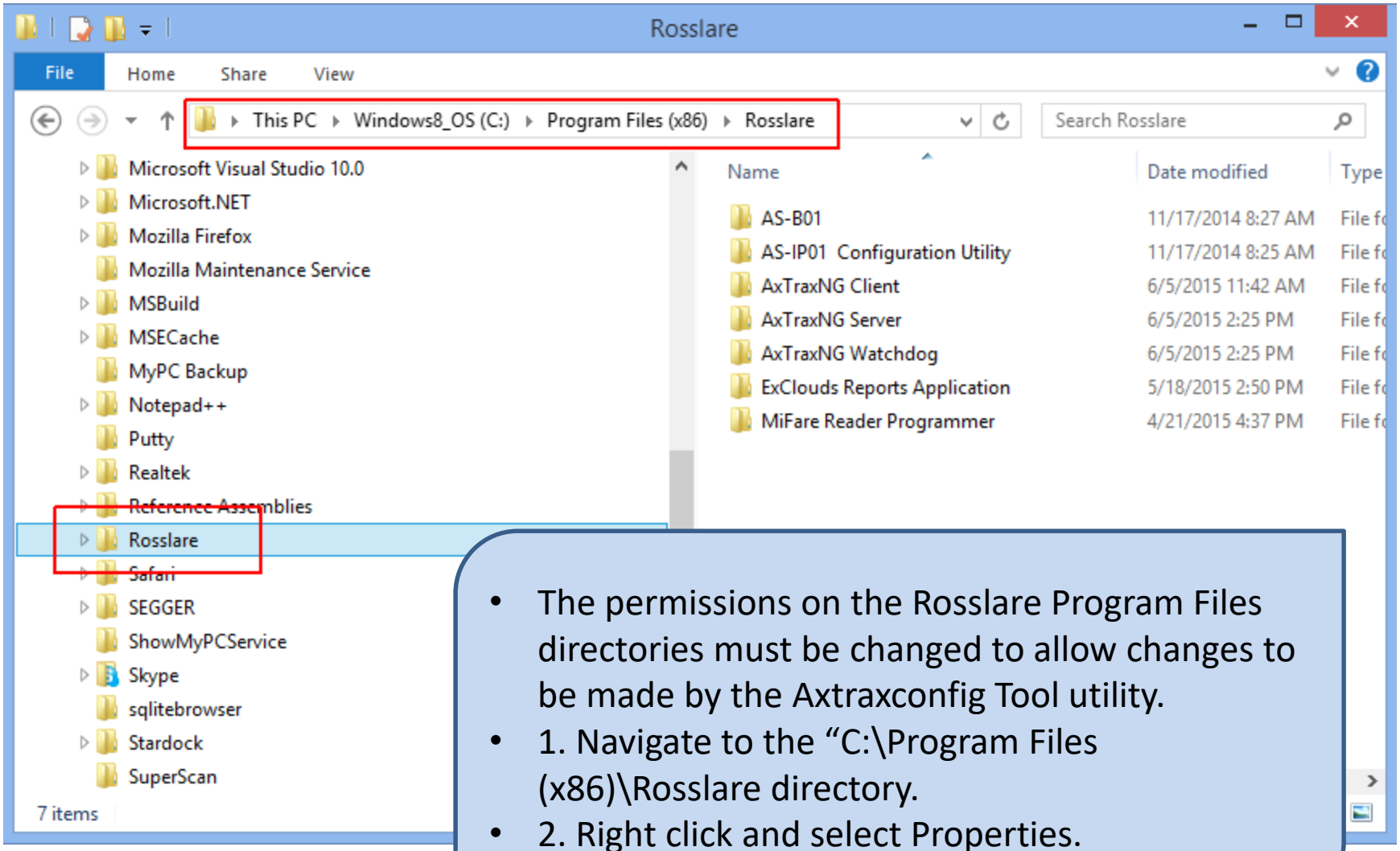





- This is the AxtraxNG Client.
- Click NEXT to install, cancel to skip.

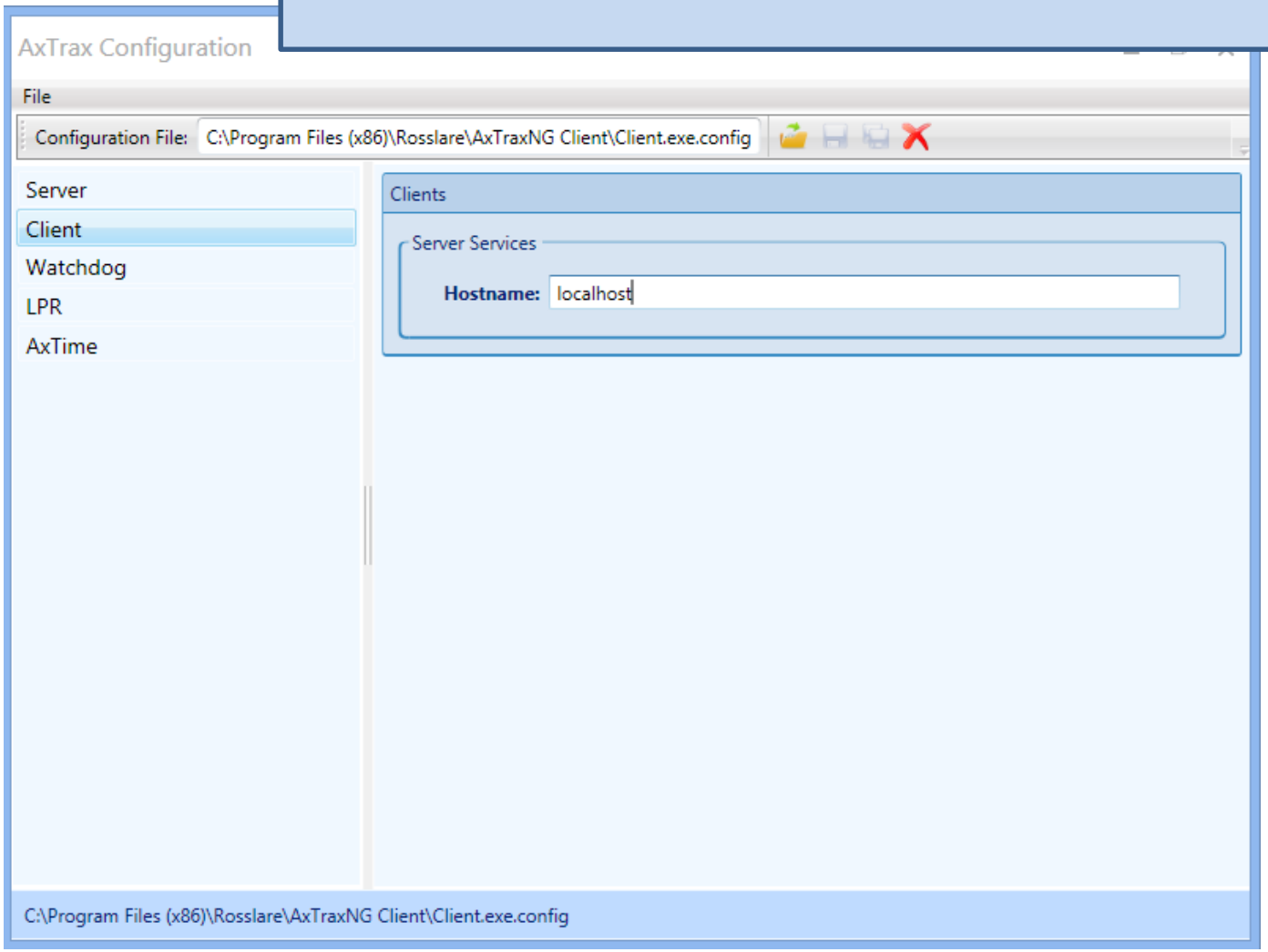

AxTraxNG Client - InstallShield Wizard
Destination Folder
Click Next to install to this folder, or click Change to install to a different folder.
Install AxTraxNG Client to:
C:\Program Files (x86)\Rosslare\AxTraxNG Client\
Change...
• Do Not change the location.
• Click NEXT to install.
InstallShield
< Back
Next >
Cancel

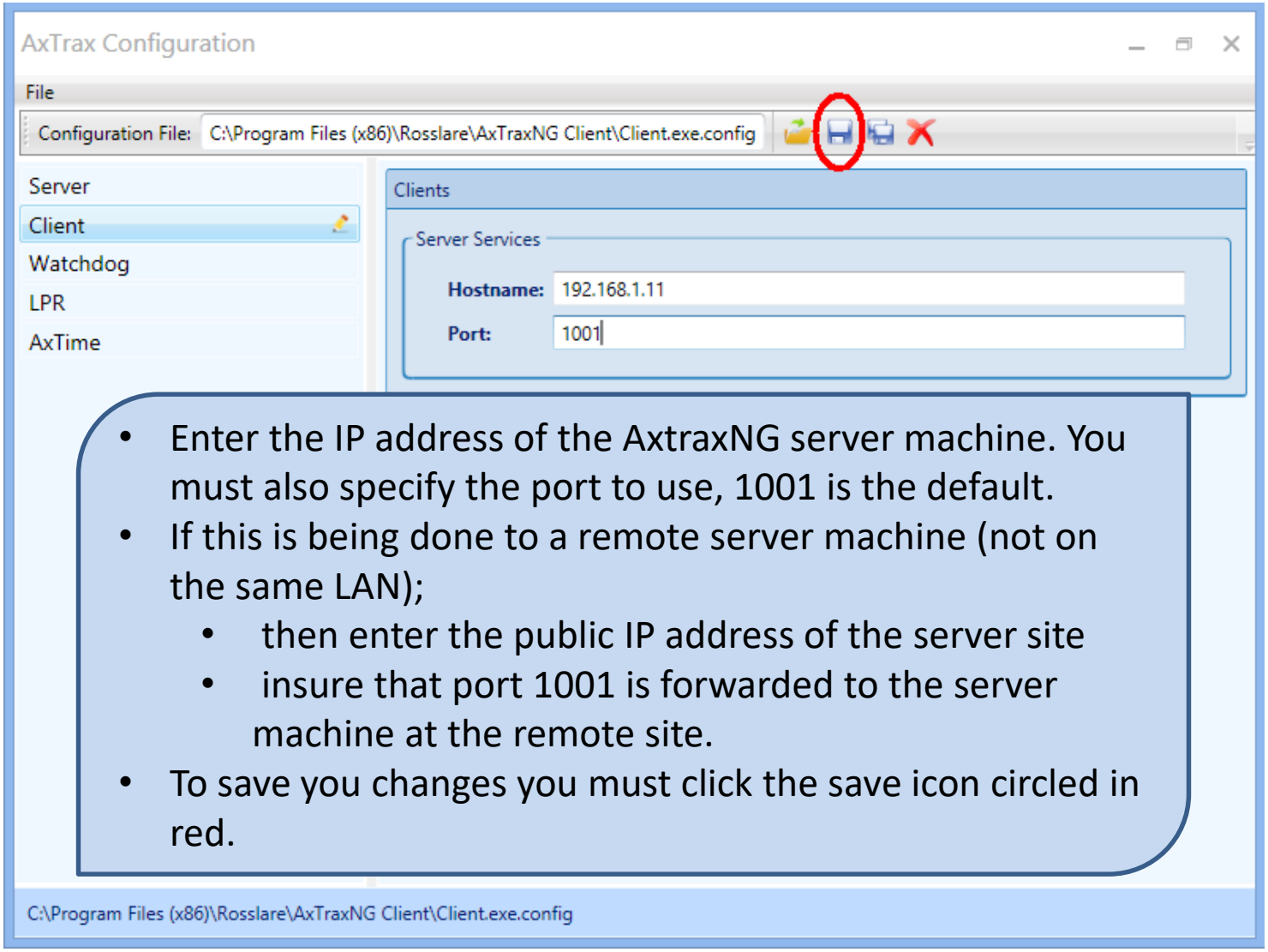

AxTraxNG Client - InstallShield Wizard
InstallShield Wizard Completed
The InstallShield Wizard has successfully installed AxTraxNG Client. Click Finish to exit the wizard.
• Click Finish to continue.
< Back
Finish
Cancel




- The permissions on the Rosslare Program Files directories must be changed to allow changes to be made by the Axtraxconfig Tool utility.
- 1. Navigate to the “C:\Program Files (x86)\Rosslare directory.
- 2. Right click and select Properties.

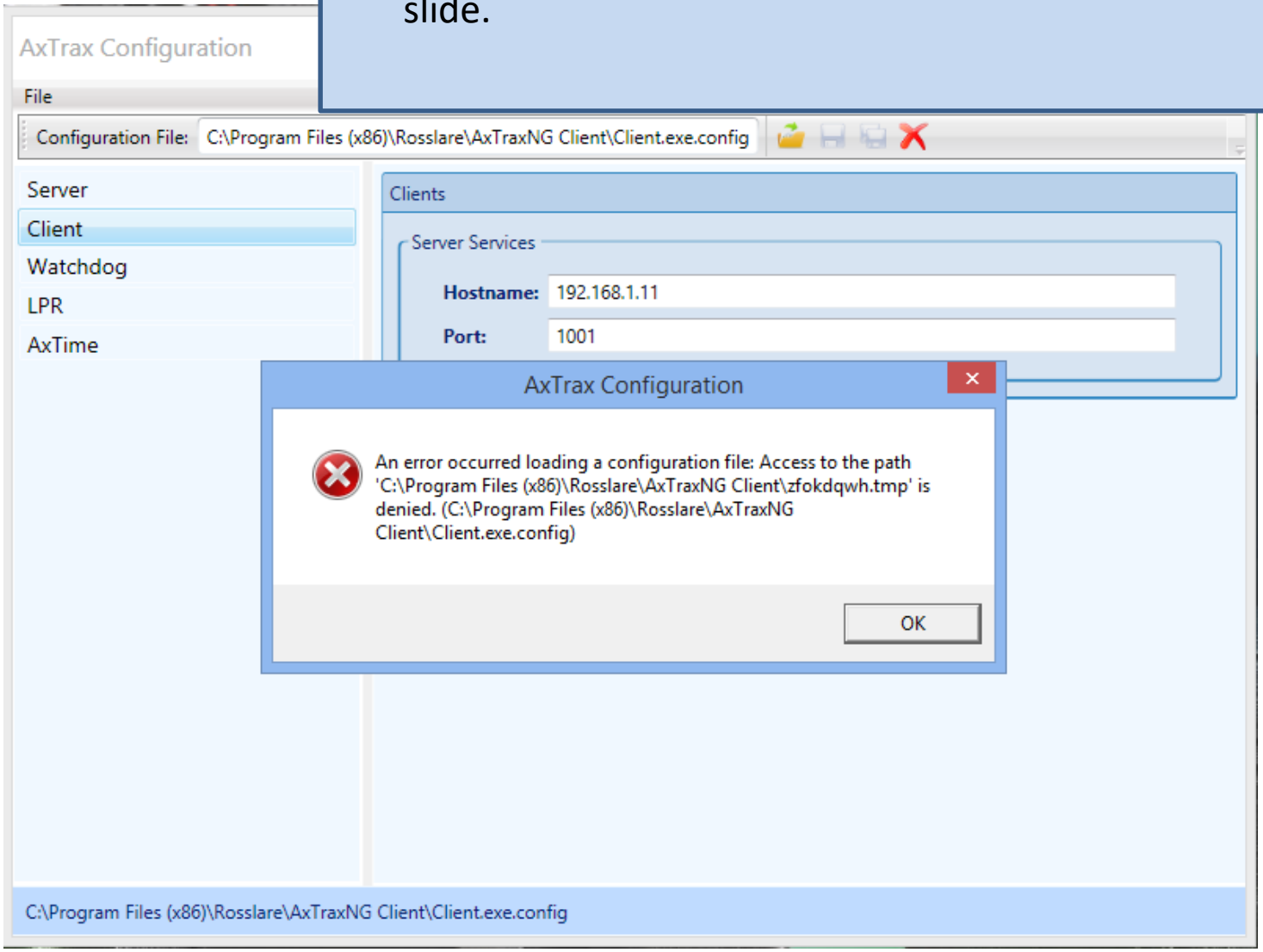
- Before the Client is run for the first time you must configure the client software. From the windows desktop, go to Start, Programs, Rosslare and start the AxtraxConfigTool utility.






- Enter the IP address of the AxtraxNG server machine. You must also specify the port to use, 1001 is the default.
- If this is being done to a remote server machine (not on the same LAN);
  - then enter the public IP address of the server site
  - insure that port 1001 is forwarded to the server machine at the remote site.
- To save you changes you must click the save icon circled in red.

- If you encounter the following error you must run the configuration tool as administrator as described in the next slide.



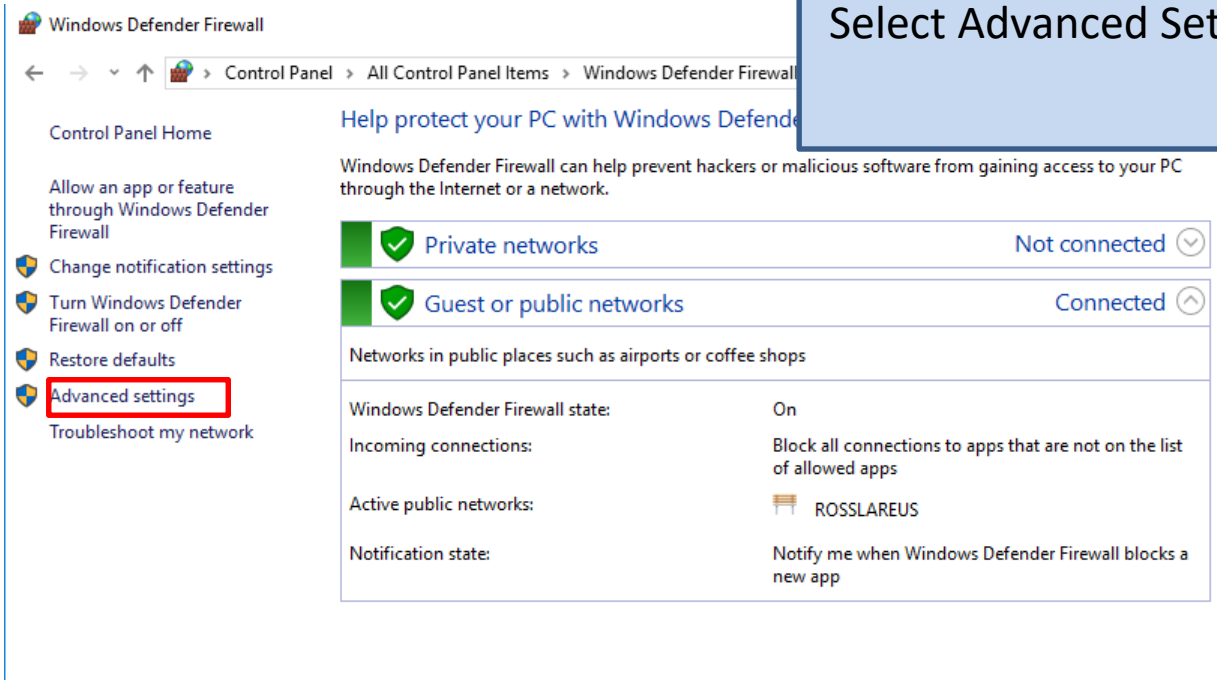
- Open the Windows file manager and navigate to the following directory; C:\Program Files (x86)\Rosslare\AxTraxNG Configuration Tool.
- Right click on AxtraxConfigTool.exe and select run as administrator.
- Set the IP address and port as shown in the previous slides and select save.

# Firewall Configuration Windows 7,8 and 10

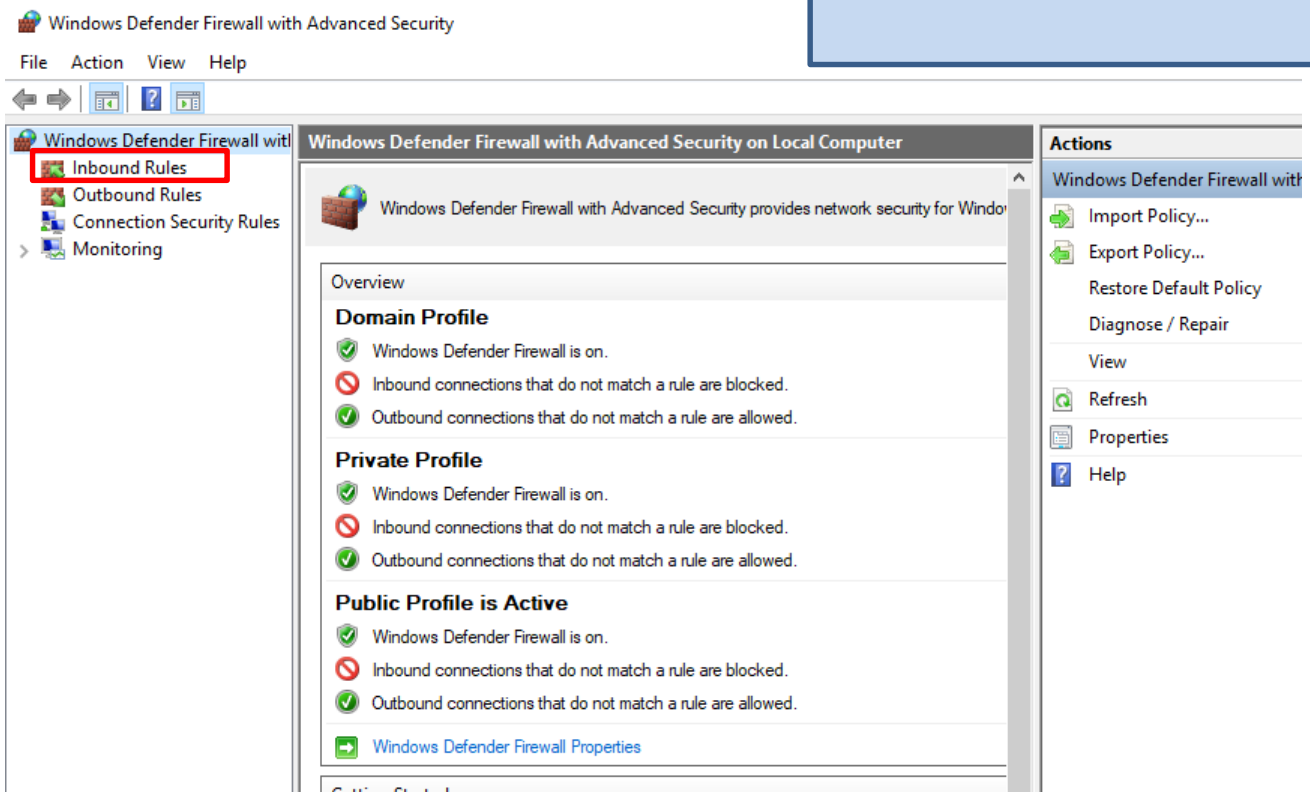
Configuring the Windows Firewall for Remote Client Connection

- The following steps must be performed on the AxtraxNG Server machine, not the remote client machine.
- Open Control Panel
- Select Windows Defender Firewall

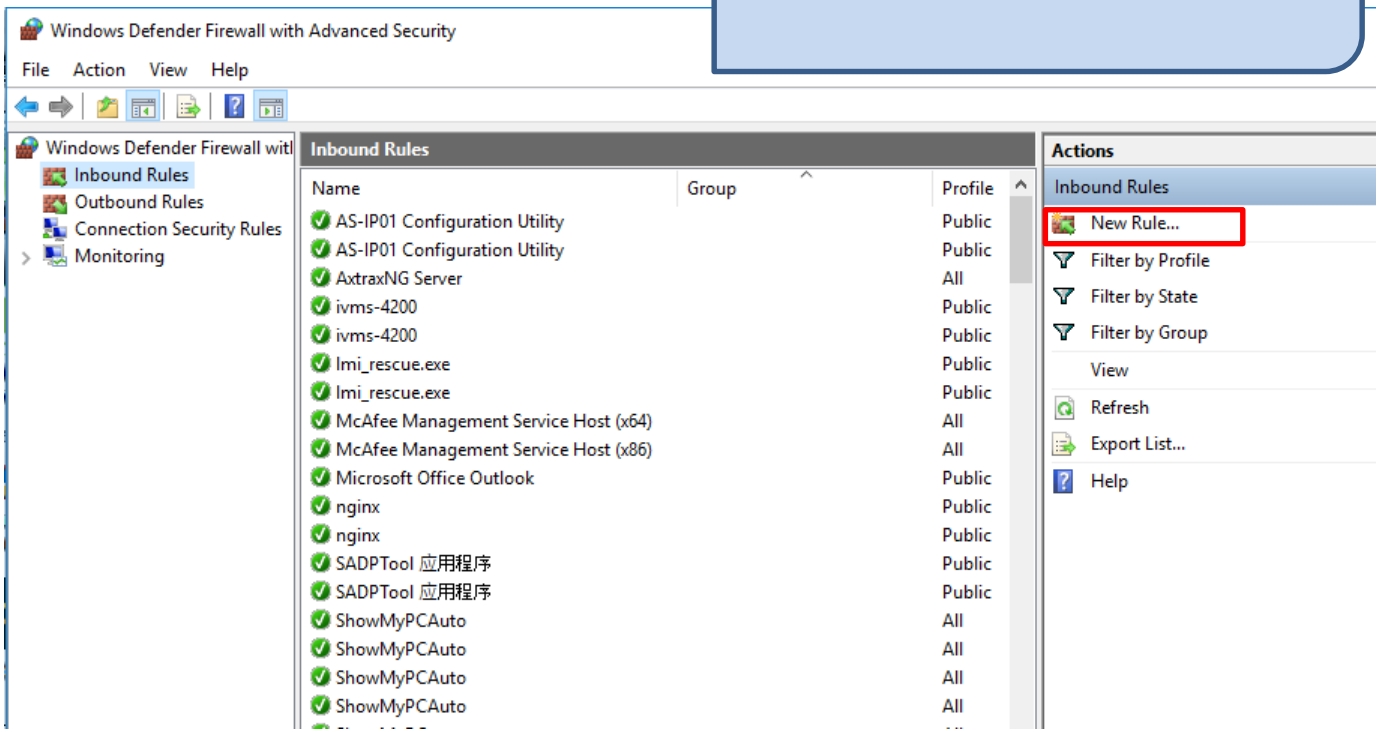
Select Advanced Settings

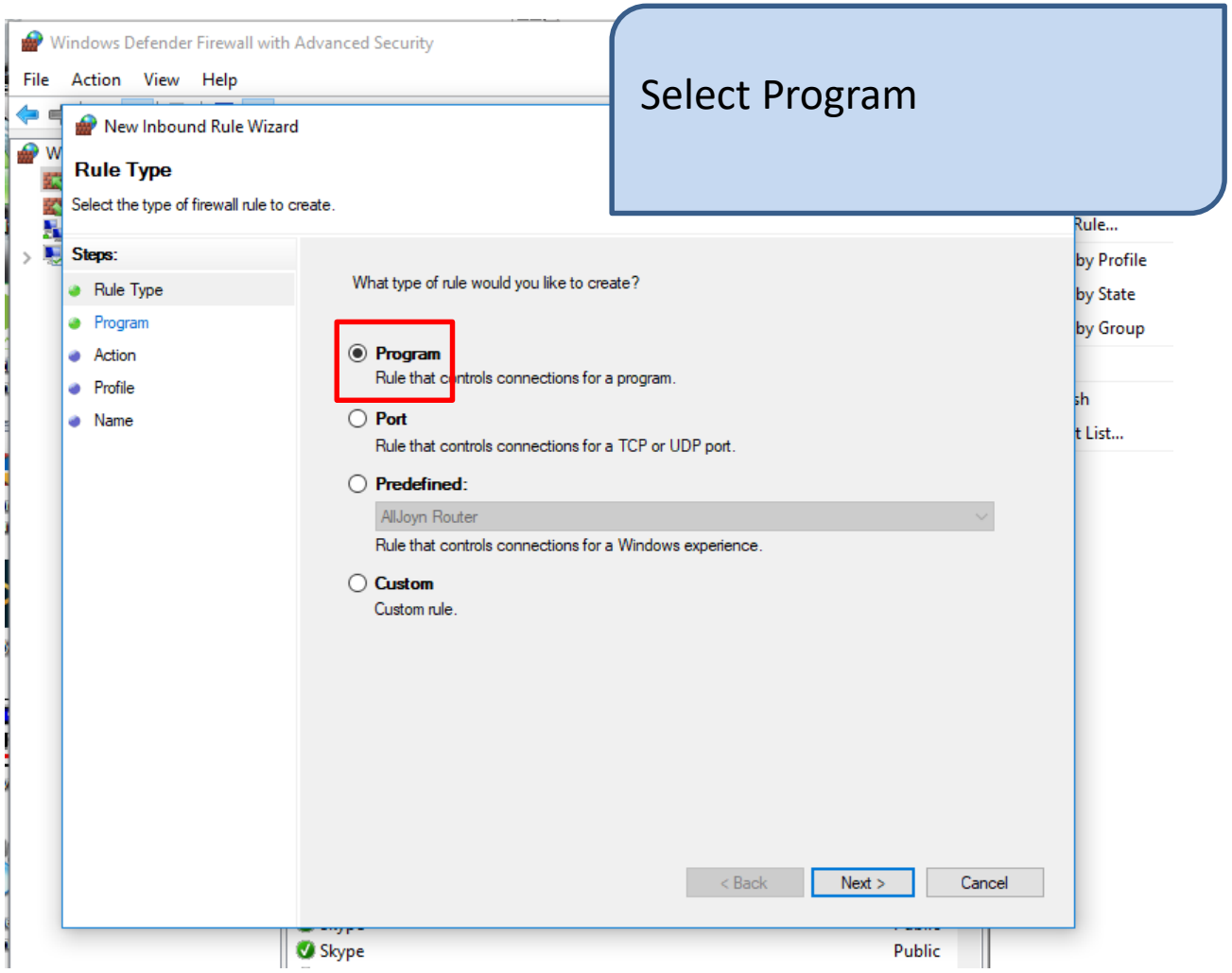


Select Inbound Rules

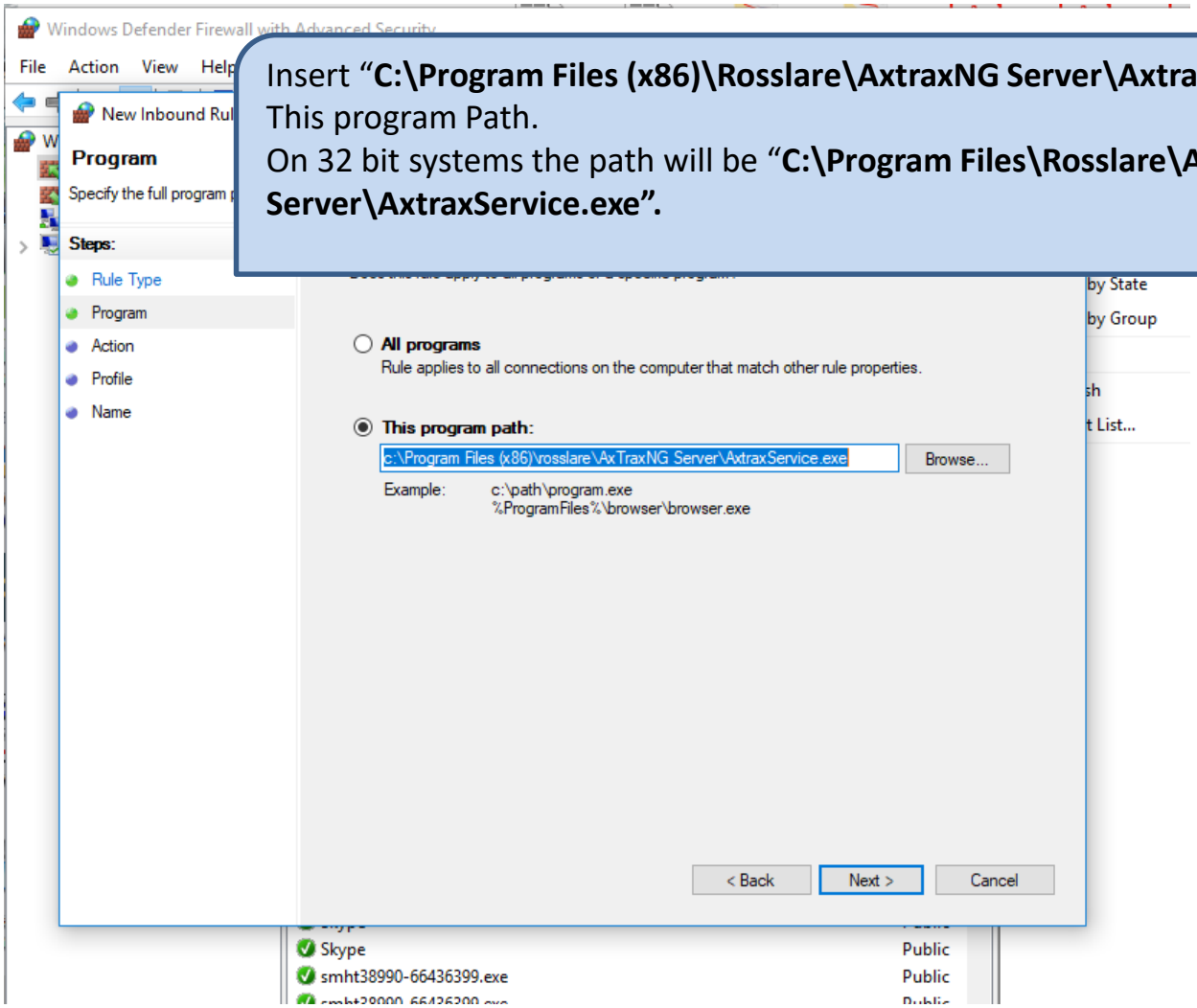


Select New Rule on the Right

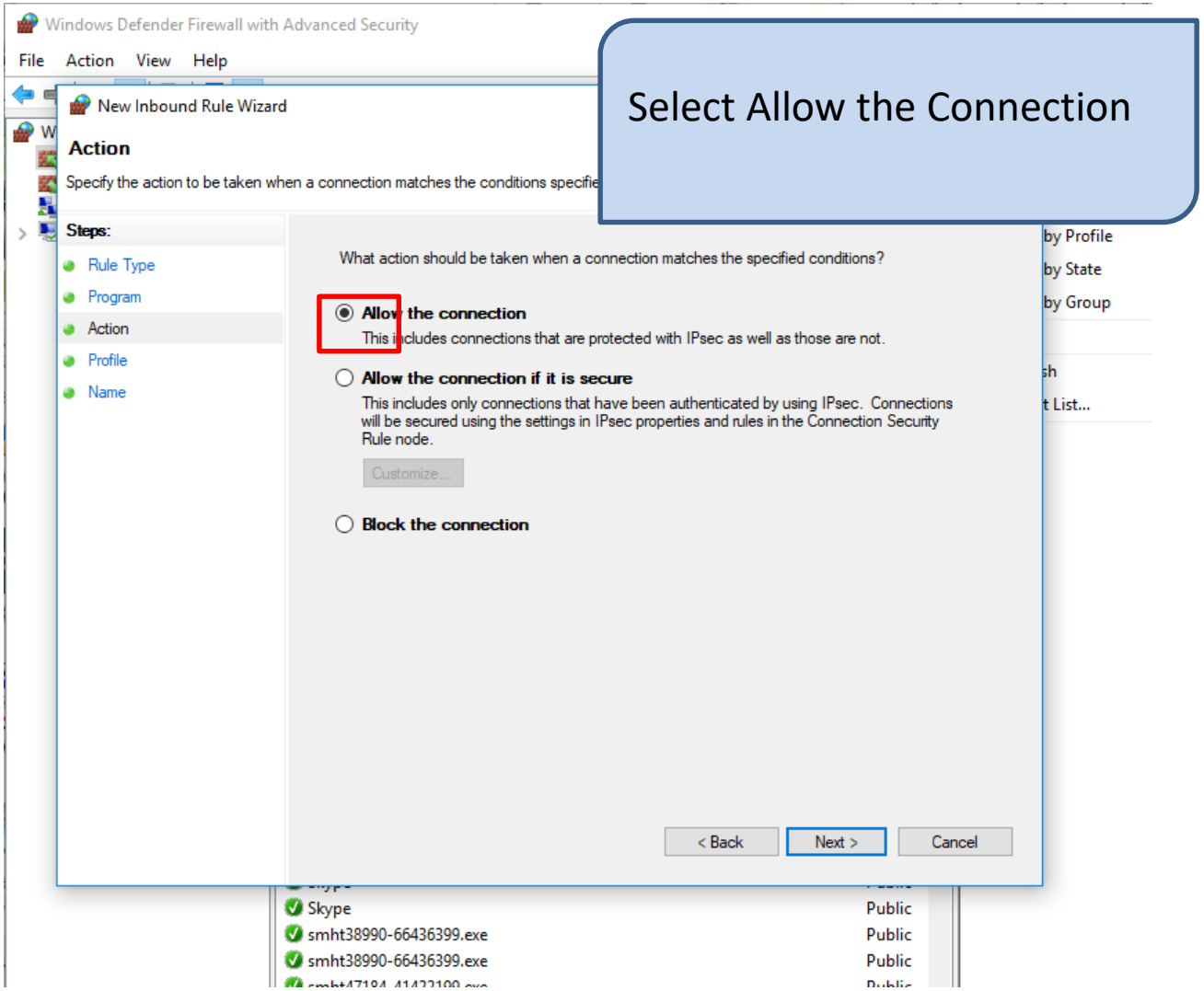




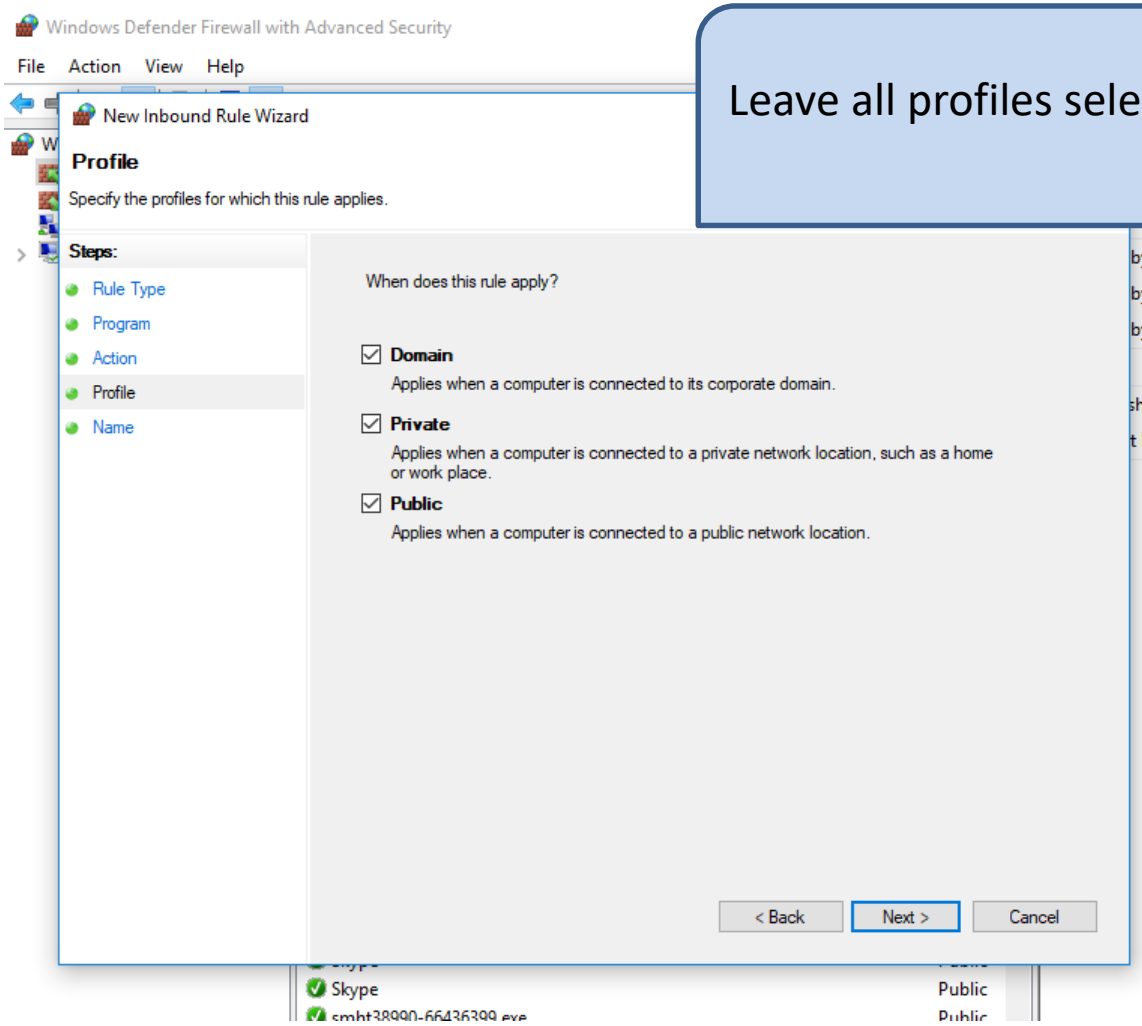

Select Program



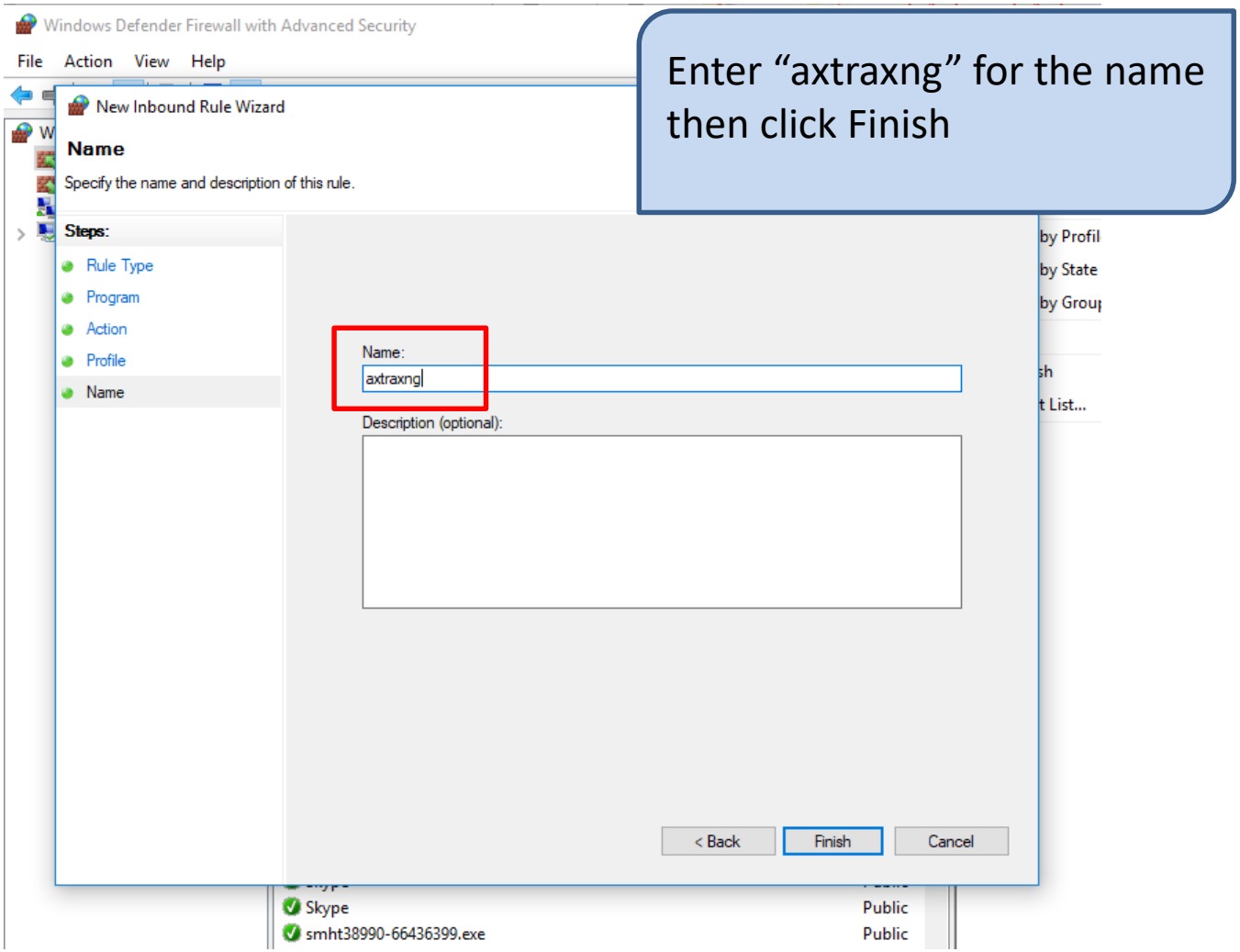

Insert "**C:\Program Files (x86)\Rosslare\AxtraxNG Server\AxtraxService.exe**" for This program Path.
On 32 bit systems the path will be "**C:\Program Files\Rosslare\AxtraxNG Server\AxtraxService.exe".**




Select Allow the Connection




Leave all profiles selected




Enter “axtraxng” for the name then click Finish